















**Analysis of National Strategic Indicators (NSI) and Public Accountability Measures (PAM)
For 2013/14 - Social Services**



| Our performance key shows: | | |
|--|---|---|
| Current year results compared to previous year results |  |  Worse than the previous year |
| |  |  Same as the previous year |
| |  |  Better than the previous year |
| |  |  Performance maintained at best it can be |
| |  | N/A Data not available or comparable – see individual comments for explanation |



| Ref | Description | 2012/13 | | 2013/14 | | | |
|------------|---|------------|----------------------------|---------|------------|----------------------------|-------------------|
| | | Our Result | Position in Wales | Target | Our Result | Position in Wales | All Wales Average |
| SCAO 01 | The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over (NSI) Improvement Direction: Lower result is better | 9.32 days | 20 th out of 22 | 8 Days | 11.99 Days | 22 nd out of 22 | 4.70 |



| Ref | Description | 2012/13 | | 2013/14 | | | |
|---|---|------------|---------------------------|---------|------------|---------------------------|-------------------|
| | | Our Result | Position in Wales | Target | Our Result | Position in Wales | All Wales Average |
|  | There were a total of 158 delays for Social Services reasons in 2013/14 compared to 121 in 2012/13. In 2013/14 our performance declined to 11.99 days compared to 9.32 days the previous year. Our position in Wales has decreased from 20 th to 22 nd . We are also above the all Wales average of 4.70 days. This indicator is post-populated with information, which is taken from the HOWIS (Health of Wales Information Service) system, operated by the Local Health Board, and consequently the information cannot be validated. | | | | | | |
| SCAO 02a | The rate of older people (aged 65 or over) supported in the community per 1,000 population aged 65 or over at 31 March (NSI) Improvement Direction: Higher result is better | 151.67 | 1 st out of 22 | 145 | 120.97 | 3 rd out of 22 | 74.48 |
|  | Although the rate of older people has reduced slightly, we continue to be a top performing authority. The service continues to focus on the signposting of people to community-based services, increasing the use of frailty services, volunteers and community connectors. The WG guidance for this PI does not include these services. 3,738 were supported in 2013/14 compared to 4,524 in 2012/13. In 2013/14 our performance declined slightly to 120.97 compared to 151.67 the previous year. Our position continues to be significantly above the Welsh average. | | | | | | |



| Ref | Description | 2012/13 | | 2013/14 | | | |
|---|---|------------|----------------------------|---------|------------|----------------------------|-------------------|
| | | Our Result | Position in Wales | Target | Our Result | Position in Wales | All Wales Average |
| SCA0 02b | The rate of older people (aged 65 or over) whom the authority supports in care homes per 1,000 population aged 65 or over at 31 March (NSI) Improvement Direction: Lower result is better | 19.41 | 7 th out of 22 | 21 | 17.57 | 6 th out of 22 | 19.84 |
|  | In 2013/14 there were 543 older people supported in care homes compared to 579 in 2012/13. In 2013/14 our performance has improved slightly to 17.57 compared to 19.41 the previous year. Our position has improved from 7 th to 6 th in Wales. We are performing slightly better than the All Wales Average. | | | | | | |
| SCA0 19 | The percentage of adult protection referrals completed where the risk has been managed (NSI) Improvement Direction: Higher result is better | 89.3% | 18 th out of 22 | 90% | 90.59% | 19 th out of 22 | 94.45% |



| Ref | Description | 2012/13 | | 2013/14 | | | |
|--|---|------------|----------------------------|---------|------------|----------------------------|-------------------|
| | | Our Result | Position in Wales | Target | Our Result | Position in Wales | All Wales Average |
|  | Of the 340 adult protection referrals completed in 2013/14, 308 referrals had their risk managed. The remaining are as a result of the alleged victims, not wishing to proceed with the POVA process, and therefore managing the risks themselves. Our position in Wales has gone from 18 th to 19 th in Wales and we are also below the all Wales average. | | | | | | |
| SCA0 07 | The percentage of clients with a care plan at 31 March whose care plans should have been reviewed during the year (PAM) Improvement Direction: Higher result is better | 93.4% | 3rd out of 22 | 95% | 92.72% | 4 th out of 22 | 81.1% |
|  | Our position in Wales has gone from 3 rd to 4 th , and we continue to perform well above the all Wales average. | | | | | | |
| SCA0 18a | The percentage of carers of adults who were offered an assessment or review of their needs in their own right during the year (PAM) Improvement Direction: Higher result is better | 90.0% | 13 th out of 22 | 90% | 88.24% | 15 th out of 22 | 85.8% |

| Ref | Description | 2012/13 | | 2013/14 | | | |
|---|---|------------|-------------------|---------|------------|---------------------------|-------------------|
| | | Our Result | Position in Wales | Target | Our Result | Position in Wales | All Wales Average |
|  | There were 1,454 carers aged 18+ known to social services in 2013/14 and 1,283 were offered assessments or reviews in their own right. We performed slightly worse than last year. Our position in Wales has gone from 13 th to 15 th , but we are still above the all Wales average. | | | | | | |
| SCAO 20 | The percentage of adult clients who are supported in the community during the year (PAM) <i>Improvement Direction: Higher result is better</i> | 91.87% | 1st out of 22 | 90% | 91.9% | 1 st out of 22 | 86.33% |
|  | Out of the 7,676 adult clients, 7054 were supported either in the community in 2013/14 and performed slightly better than last year. Our position remains 1 st in Wales and above the all Wales average. | | | | | | |
| SCCO 02 | The percentage of children looked after at 31 March who have experienced one or more changes of school, during the period or periods of being looked after, which were not due to transitional arrangements, in the 12 months to 31 March. (NSI) <i>Improvement Direction: Lower result is better</i> | 6.0% | 1st out of 22 | 8% | 8.3% | 2 nd out of 22 | 13.8% |



| Ref | Description | 2012/13 | | 2013/14 | | | |
|---|---|------------|----------------------------|---------|------------|----------------------------|-------------------|
| | | Our Result | Position in Wales | Target | Our Result | Position in Wales | All Wales Average |
|  | Out of the 218 looked after children of compulsory school age, 18 children experienced 1 or more changes of school in 2013/14 compared to 14 out of 232 children in 2012/13. As a result we have gone from 1 st to 2 nd in Wales, but we are still performing better than the all Wales average. | | | | | | |
| SCC0 04 | The percentage of children looked after on 31 March who have had three or more placements during the year. (NSI) Improvement Direction: Lower result is better | 6.9% | 5 th out of 22 | 6.2% | 9.4% | 13 th out of 22 | 8.3% |
|  | Of the 276 looked after children 26 had 3 or more placements during the year. Compared to 21 out of the 304 in 2012/13. Although performance has got worse there are particular issues regarding WG data requirements. On the 1st April all LAC children are counted as having had 1 placement move even if they are in long-term placements. A planned return home, or a move to an adoptive placement are also counted despite ending the child's period of being looked after. Our position in Wales has gone from 5 th to 13 th and we are performing worse than the all Wales average. | | | | | | |
| SCC0 11b | The percentage of initial assessments that took place during the year where there is evidence that the child has been seen alone by the Social Worker. (NSI) Improvement Direction: Higher result is better | 36.9% | 13 th out of 22 | 45% | 42.7% | 13 th out of 22 | 42.9% |


| Ref | Description | 2012/13 | | 2013/14 | | | |
|---|---|------------|----------------------------|---------|------------|---------------------------|-------------------|
| | | Our Result | Position in Wales | Target | Our Result | Position in Wales | All Wales Average |
|  | Compared to the 1,998 initial assessments completed in 2012/13, 1,804 were completed in 13/14. Of those there was evidence that 770 children were seen alone by a social worker compared to 737 in 2012/13. We remain 13 th in Wales and are slightly below the all Wales average. | | | | | | |
| SCCO 33d | The percentage of young people formerly looked after with whom the authority is in contact at the age of 19. (NSI) Improvement Direction: Higher result is better | 100% | 1 st out of 22 | 100% | 100% | 1 st out of 22 | 93.4% |
|  | All of the 19 yr olds formerly looked after, were still in contact by the Authority in 2013/14. We have maintained our position as 1 st in Wales out of the 22 local authorities and we are also above the all Wales average. | | | | | | |
| SCCO 33e | The percentage of young people formerly looked after with whom the authority is in contact, who are known to be in suitable, non-emergency accommodation at the age of 19. (NSI) Improvement Direction: Higher result is better | 95.8% | 11 th out of 22 | 95.8% | 93.3% | 9 th out of 22 | 92.7% |

| Ref | Description | 2012/13 | | 2013/14 | | | |
|--|--|------------|---------------------------|---------|------------|---------------------------|-------------------|
| | | Our Result | Position in Wales | Target | Our Result | Position in Wales | All Wales Average |
|  | Out of the 30 young people, 28 were in suitable non-emergency accommodation at the end of 2013/14. We performed slightly worse than last year, but have improved from 11 th to 9 th in Wales and are performing above the all Wales average. It should be note that each year, the cohort of 19 year olds change, which impacts on the % figures, reported. In 2012/13 there were 24 19 year olds. Of those 23 were in suitable non-emergency accommodation. Therefore in 2013/14 the drop in % terms equates to 1 young person. | | | | | | |
| SCCO 33f | The percentage of young people formerly looked after with whom the authority is in contact, who are known to be engaged in education, training or employment at the age of 19. (NSI) Improvement Direction: Higher result is better | 75% | 5 th out of 22 | 75% | 60% | 9 th out of 22 | 54.8% |
|  | Out of 30 young people, 18 are engaged in education, training & employment. The remaining young people are in contact with the 16 Plus Service and are actively being encouraged to engage in meaningful day time activities. We performed slightly worse than last year and have gone from 5 th to 9 th in Wales. However, we are still performing above the all Wales average. Again it should be noted that the cohort of 19 year olds change on an annual basis thereby impacting the % reported. In 2012/13 there were 24 19 year olds. Of those 18 were engaged in education, training and employment. It could be therefore, that performance has remained static in 2013/14. | | | | | | |

| Ref | Description | 2012/13 | | 2013/14 | | | |
|---|--|------------|----------------------------|---------|------------|----------------------------|-------------------|
| | | Our Result | Position in Wales | Target | Our Result | Position in Wales | All Wales Average |
| SCC0 37 | The average external qualifications point score for 16 year old looked after children, in any local authority maintained learning setting. (NSI) Improvement Direction: Higher result is better | 157 | 20 th out of 22 | 198 | 238 | 15 th out of 22 | 262 |
|  | 27 Looked after children aged 16, received 6,428 points with an average point score of 238.07 (All 2280 pupils aged 15 on the 31st August attained 1,037,296 points with an average score of 454.95). Our performance has improved compared to last year and we have moved from 20 th to 15 th in Wales. However, we are performing slightly below the all Wales average of 262. | | | | | | |
| SCC0 41a | The percentage of eligible, relevant and former relevant children that have a pathway plans in place. (NSI) Improvement Direction: Higher result is better | 99.3% | 11 th out of 22 | 99% | 100% | 1 st out of 22 | 89.2% |
|  | All of the 145 eligible, relevant and former relevant children had pathways plans in place as required. In 2013/14 our performance improved to 100% compared to 99.3% the previous year. Our position in Wales has increased from 11 th to 1 st . We are still above the all Wales average of 89.2%. | | | | | | |

| Ref | Description | 2012/13 | | 2013/14 | | | |
|-------------|--|------------|----------------------------|---------|------------|----------------------------|-------------------|
| | | Our Result | Position in Wales | Target | Our Result | Position in Wales | All Wales Average |
| SCCO 01a | The percentage of first placements of looked after children during the year that began with a care plan in place. (PAM) <i>Improvement Direction: Higher result is better</i> | 100% | 1 st out of 22 | 100% | 100% | 1 st out of 22 | 90.9% |
| ★ | For the past 5 years 100% of 1st placements for looked after children have begun with care plans in place. There has been a decrease in the looked after children population with 92 first placements in 2013/14 compared to 122 in 2012/13. We have maintained our position as 1 st in Wales out of the 22 local authorities and we are also performing above the all Wales average. | | | | | | |
| SCCO 11a | The percentage of initial assessments that took place during the year where there is evidence that the child has been seen by the Social Worker. (PAM) <i>Improvement Direction: Higher result is better</i> | 67.5% | 20 th out of 22 | 60% | 77.3% | 15 th out of 22 | 78.9% |
| 😊 | Of those 1,804 initial assessments completed in the year, 1,394 had evidence to show the child had been seen by a social worker. We have performed better than last year and have gone from 20 th to 15 th in Wales. However, we are still performing slightly below the all Wales average. | | | | | | |

| Ref | Description | 2012/13 | | 2013/14 | | | |
|---|---|------------|----------------------------|---------|------------|---------------------------|-------------------|
| | | Our Result | Position in Wales | Target | Our Result | Position in Wales | All Wales Average |
| SCC0 25 | The percentage of statutory visits to looked after children due in the year that took place in accordance with regulations. (PAM) Improvement Direction: Higher result is better | 74.0% | 17 th out of 22 | 90% | 95.5% | 2 nd out of 22 | 85.3% |
|  | There were 1,501 statutory visits to Looked After Children due in the year and 1,434 took place in accordance with regulations. This is an improvement on last year's performance, as a result we have moved from 17 th to 2 nd in Wales and performed above the all Wales average. | | | | | | |
| SCC0 30a | The percentage of young carers known to social services who were assessed during the year. (PAM) Improvement Direction: Higher result is better | 96.9% | 14 th out of 22 | 95% | 100% | 1 st out of 22 | 85.9% |
|  | All of the 65 young carers known to social services in 2013/14 received assessments. This is an improvement on last year's performance, as a result we have moved from 14 th to 1 st in Wales and performed above the all Wales average. | | | | | | |

| Ref | Description | 2012/13 | | 2013/14 | | | |
|---|--|------------|-------------------|---------|------------|---------------------------|-------------------|
| | | Our Result | Position in Wales | Target | Our Result | Position in Wales | All Wales Average |
| SCC0 45 | The percentage of reviews of looked after children, children on the child protection register and children in need carried out in line with the statutory timetable. (PAM) Improvement Direction: Higher result is better | 90.6% | 8th out of 22 | 87% | 96.6% | 3 rd out of 22 | 89.6% |
|  | A total of 2131 children had their care plans reviewed within the statutory timescales. Of those children 2207 plans are due for review in the year. Of the 2,207 children 649 were looked after children of which 633 had plans reviewed, 523 were on the child protection register with 519 having plans reviewed and 1,035 were children in need, 979 of those had their plans reviewed. This is an improvement on last year's performance, as a result we have moved from 8 th to 3 rd in Wales and performed above the all Wales average. | | | | | | |

Source: Data Unit Wales – How did we do? 2013-14 Performance Information version dated 20/21 August 2014